

A Consultant in your Pocket series webinar

Presented by: Victor Toal



What we will cover in this Webinar

1	Lotus Protector for Mail Security – what is it?
2	Architecture – Where does it fit in an Environment
3	Setting up Lotus Protector – Installation and configuration options
4	Back-up and Restore
5	Lotus Protector Clustering – Make it redundant!
6	Lotus Protector and the Domino user

What is it and what does it do?

A Single device that takes care of:

- Spam & Anti Virus (incl. Phishing, etc.)
- Content filtering (20 analysis modules)
- Intrusion protection (directory harvesting, denial of service, buffer overflow attacks, malicious urls, etc.)
- Will work on both inbound and outbound mail
- Supports unicode even double-byte character sets





What does it do?

WORKS DIRECTLY WITH THE DOMINO CLIENT

- White lists
- Black List
- Report Spam
- Review Held Mail

Your Logo

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What is Lotus Protector for Mail Security Install Options

Current version is 2.6



- Runs either on dedicated HW (as an appliance) or as a VM
- OS is SUSE Linux
- Can be clustered across multiple servers/ instances



What is Lotus Protector for Mail Security How do you get it?

Download it:



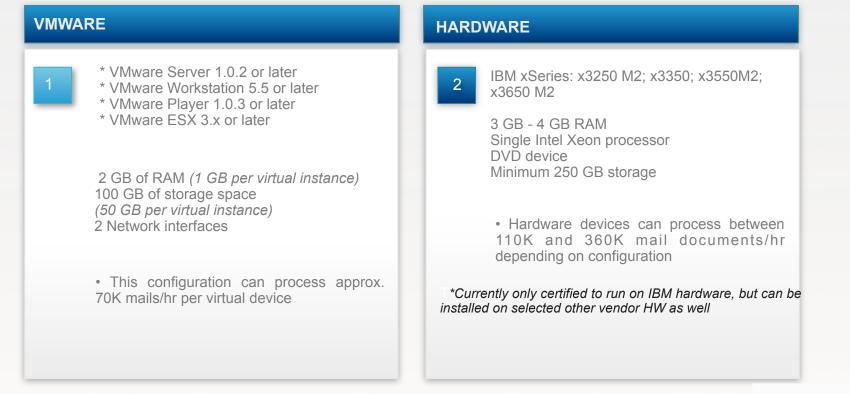
- Free Trial for 90 days (full version!!)
- Full version with updates for spam and AV
- After 90 days the updates stop ... but the product will still work
- Enter a license key and ... presto! It works again





Lotus Protector - Architecture

System Requirements

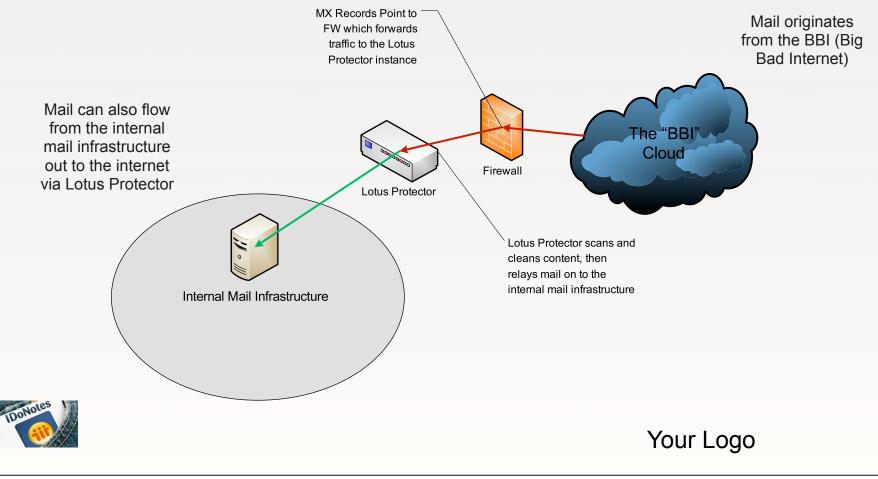


Detailed requirements: http://is.gd/ezaGF





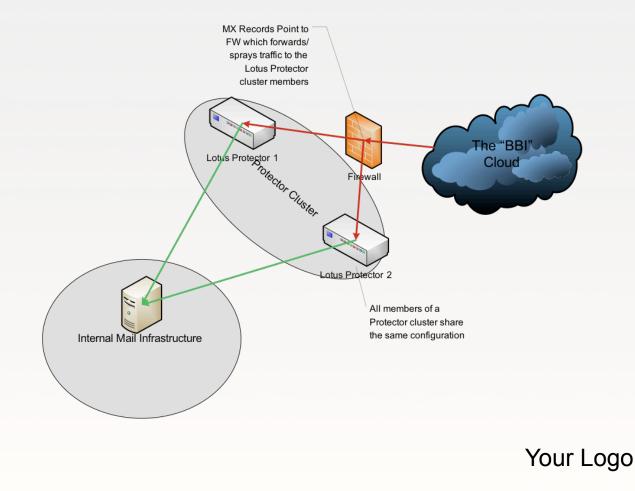
Lotus Connector Architecture Example 1: Single Instance



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Lotus Connector Architecture Example 2: Redundant/Clustered Instance

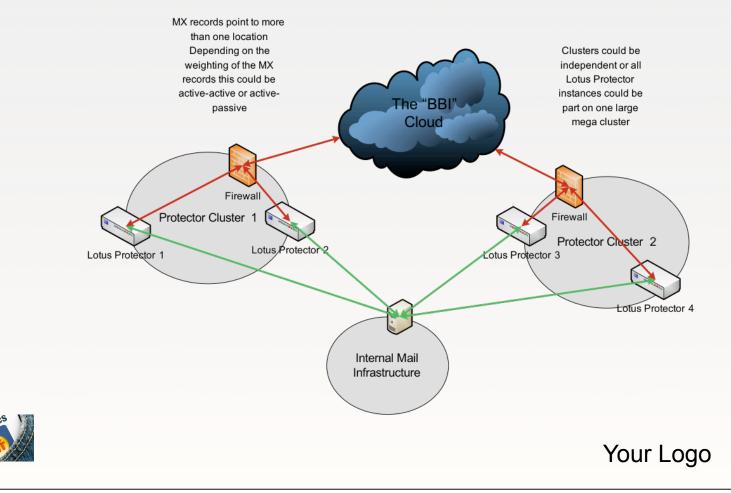






Lotus Connector Architecture Example 3: Multi-Instance Implementation





Lotus Protector: Installation Preparation

- VMWare and HW implementation both require the same preparation
- Preparing all the information ahead of time is important
- Passwords for system accounts should be secure and random





Lotus Protector: Installation Preparation – Protector settings

- Network information (static/dhcp, dns, etc.)
- DNS entry for Protector
- SMTP relay: host name/IP
- Internal recipient mail server(s) host name/IP
- MX records (internal and external)
- SSL Certificates (for the user web interface)





Lotus Protector: Installation Preparation – Protector settings ... continued

Mail relay/connectivity – Ports

- FW rules external: ports 25(smtp), 443 (https)
- FW rules Internal: ports 25(smtp), 443 (https), 389 (ldap), 123 (ntp), 4443 (end user connectivity), 5432 (configuration dB access for cluster mates), 4990 (cluster mate communication channel)





Lotus Protector - Installation VMWare vs. Physical



- VMWare image and installation on a physical server are slightly different the configuration steps are the same though
- The VMWare image has an extra port for Virtual server-to-host communications. If you don't need it, this port can be removed
- Some basic networking (IP address, DHCP, etc.) configuration can be done from the system console and the remainder can be done via a Web interface – or you can do it all via a web browser.

IMPORTANT

• The password for the Linux [root] account and the Protector [admin] account are initially the same: [admin] – when you change them don't make them the same in production again!



Lotus Protector: Installation Setup and Configuration

- After either installing from DVD/iso file or setting up the VMWare image, the following steps are virtually identical.
- Just power up the servers, and

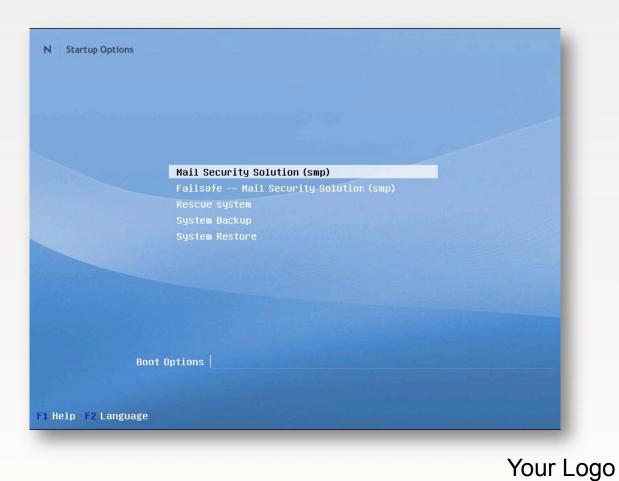




Your Logo

Lotus Protector: Installation Power on – here we go!







Lotus Protector: Installation

done

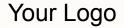


052248k

Starting udevd parport: PnPBIOS parport detected. parport0: PC-style at 0x378, irq 7 [PCSPP,TRISTATE] lp0: using parport0 (interrupt-driven). Fusion MPT misc device (ioctl) driver 3.04.06-suse mptctl: Registered with Fusion MPT base driver mptctl: /dev/mptctl @ (major,minor=10,220) piix4_smbus 0000:00:07.3: Found 0000:00:07.3 device piix4_smbus 0000:00:07.3: Host SMBus controller not enabled! vmxnet: module not supported by Novell, setting U taint flag. vmxnet: module license 'unspecified' taints kernel. VMware vmxnet virtual NIC driver ACPI: PCI Interrupt 0000:00:11.0[A] -> GSI 18 (level, low) -> IRQ 177 Found vmxnet/PCI at 0x1424, irg 177. pci_hotplug: PCI Hot Plug PCI Core version: 0.5 features: ACPI: PCI Interrupt 0000:00:12.0[A] -> GSI 19 (level, low) -> IRQ 185 Found vmxnet/PCI at 0x14a4, irg 185. features: shpchp: Standard Hot Plug PCI Controller Driver version: 0.4 Linux agpgart interface v0.101 (c) Dave Jones agpgart: Detected an Intel 440BX Chipset. agpgart: AGP aperture is 256M @ 0×0 pcnet32.c:v1.31c 01.Nov.2005 tsbogend@alpha.franken.de

ethO	
eth0 IP address: 192.168.123.123/24	
Checking for network time protocol daemon (NTPD):	doneed
eth1	done
Setting up service network	done.
Starting syslog services	done
2010-08-22-21:10:22 lcdconfigd[2682] N No LCD found: LCD config	terminated
2010-08-22-21:10:22 lcdconfigd[2682] N No LCD found: LCD config Starting RPC portmap daemon	
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Lotus Protector: Installation Power on – here we go!



Sun Aug 22 21:10:53 UTC 2010 mounting /rescue Creating Backup listfile /var/lib/backups/sysbackups.list unmounting /rescue Master Resource Control: runlevel 3 has been Skipped services in runlevel 3:

eth1:192.168.1.6/24

reached irg balancer

Welcome to SUSE Linux Enterprise Server 10 SP2 (1586) Kernel 2.6.16.60-0.34-smp (tty1)

unconfigured login: admin Password: _ Upper right corner will show what IP address it received through DHCP initially

•Lotus Protector initial setup is finished

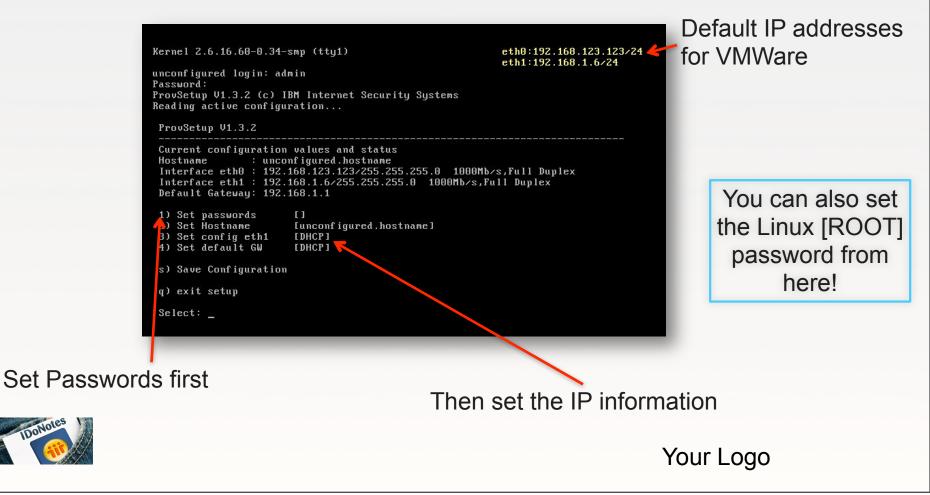
It reports itself at SUSE Linux



Lotus Protector: Installation

Power on – here we go!

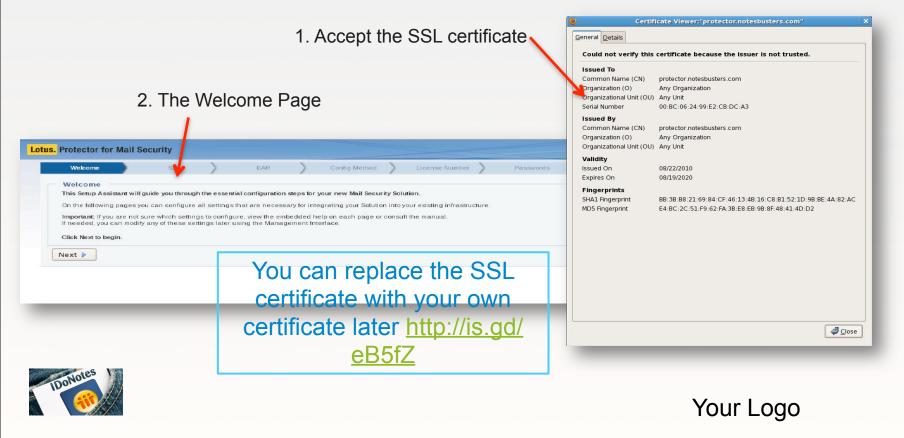
SYSTEMS IT Consulting Services www.toalsys.com



Lotus Protector: Installation Power on – Connect via the browser



• Now Connect via the browser to the eth1 interface



Lotus Protector: Installation Accept all agreements



Welcome SLA EAR Config Method	Welcome SLA EAR
Software License Agreement Please read the following license agreement carefully. Please read the accompanying license agreement carefully before using the Program. By selecting "Acc View agreement in: English (English) IMPORTANT: READ CAREFULLY Two license agreements are presented below. 1. IBM International License Agreement for Evaluation of Programs 2. IBM International License Agreement If Licensee is obtaining the Program for purposes of productive use (other than evaluation, testing, tria If Licensee is obtaining the Program for the purpose of evaluation, testing, tria If Licensee is obtaining the Program for the purpose of evaluation, testing, tria The Evaluation License will apply during the term of Licensee's Evaluation. > Read Non-IBM Terms Decline I accept both the IBM and the non-IBM terms.	Export Administration Regulations Downloading of updates requires you to agree to the Export Administration Re By clicking on Lagree, you certify under penalty of perjury that all of your representations supporting these Certifications are you do not know of any additional facts that are inconsistent to If you do not understand or do not agree to the below certifications you may represent the the supplement No. 3 to Part 740 of the U.S. Commerce Depa Luxembourg, the Netherlands, New Zealand, Norway, Poland, Portugal, S We understand that the EAR and other U.S. export/sanctions regulations in Additionally exports/re-exports of the subject products are prohibited to in Department's Lists of Speciall fliwe are (a) located in the U.S., Canada, or a country listed in Supplement 3, we certify the following: Except as specifically authorized by the requisite U.S. Government agend to we will not use or transfer the Subject Product for use in any sensitive m We understand and agree that if we are in the U.S. and we export or transferee. If we are an office of the government of Canada or a country listed in Supplement of the are an office of the government of the U.S. located outside the U.S.
Y	Back I agree

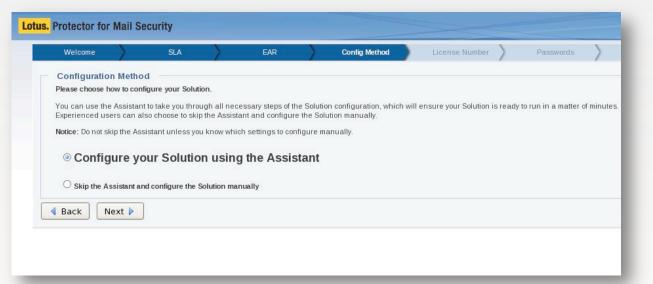
Lotus Protector: Installation

SYSTEMS IT Consulting Services www.toalsys.com

The assistant is the easiest way to get Lotus Protector up and running initially

The configuration Assistant

Experienced users can enter everything manually





Lotus Protector: Installation License of free, fully functional eval?



If you have an existing license – enter it here

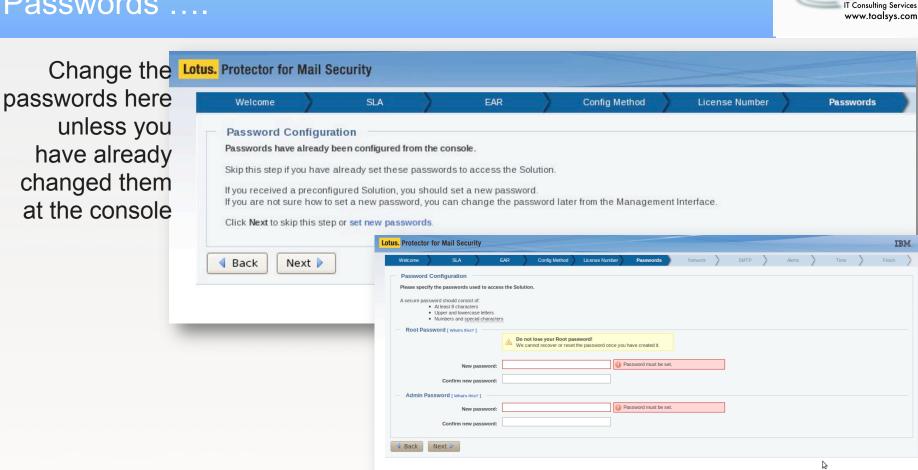
The trial license is fully functional and valid for 90 days!

Welcome	\rangle	SLA	EAR	Config Method	License Numbe
License Num	ber				
Please register yo	our license	number with the Sole	ution.		
		Solution you must ins Solution will receive	tall a valid license. updates for a limited evalu	ation period only.	
O Install I					
			and Malware and provides	your Solution with regular up	dates and enhancem
Enables all pro	tection feat	tures against Spam a			dates and enhancem
Enables all pro	tection feat	tures against Spam a	and Malware and provides pdates for a limited evalua		dates and enhancem
Enables all pro	tection feat	tures against Spam a			dates and enhancem



Lotus Protector: Installation

Passwords





Passwords **IT Consulting Services** www.toalsys.com Change the network Lotus. Protector for Mail Security configuration here unless Welcome SLA EAR Config Method License Number Passwords Network you have already changed it at the console Network Configuration The network has already been configured from the console. Skip this step if you have already set up all necessary network details. If you do not know how to configure the network settings, consult your network administrator Note: If needed, you can modify these settings later using the Management Interface or using Maintenance mode on the console. Click Next to skip this step or configure the network. Lotus. Protector for Mail Security **Back** Next 🕨 EAR Welcome SLA Config Method License Number Network Configuration To integrate your Solution into the existing infrastructure please configure the network settings below. Important: If you are not sure which settings to configure, leave the settings at their default or consult your Network Administrator. You may modify these settings later using the Management Interface or using Maintenance mode on the console. Network Identification Click "Configure the protector.notesbusters.com Host name: Network" to get to Provide a fully qualified domain name as your Solution's host name. Example: mailsecurity.mycompany.com the details Primary Network Interface (eth1) The main network interface is used to facilitate primary communication with the network. Configure IP address automatically (via DHCP) Configure DNS servers automatically (via DHCP) Back Next 🕨

Lotus Protector: Installation

Lotus Protector: Installation SMTP specific settings



Edit and configure the SMTP options such as relays, internal domain controls, e-mail addresses etc.

SMTP Settings Configure SMTP settings	that enable the Solu	tion to insp	ect and filter in	bound an	d outbound mail tr	affic.				
Important: If you are not :							ur E-mail Admin	istrator		
You may modify these se										
General										
	Root Domain:	Used to i	dentify e-mails	relayed t	by this Solution.					
		protect	or.notesbust	ers.com						
		» Configur	e system e-ma	il address	es					
Receiving E-mails										
	Local Domains:	Provide th	e mail server r	names or l	P addresses for e	ach internal m	ail exchange do	omain.		
		notesbu	<mark>sters</mark> .com=19	2.168.12	3.100	Syntax:				
							VER:PORT;ALTE			
						Port can be o	mitted, one dom	ain per line		
		» Configur	e relay hosts							
Sending E-mails										
	Delivery Mode:	Please sp	ecify how the S	Solution st	nould handle e-ma	ail delivery.				
		~								
	6	Use DNS	resolution for	outbound	e-mails					
	C	Use a list	of Forwarding	servers						
						Syntax:			1	
							VER:PORT;ALTE			
							omitted, one dor isk (*) as a dom			
		1								



Lotus Protector: Installation SMTP specific settings

To edit more detailed settings for mail, click on "Configure system email addresses" and "configure relay hosts"



u may modify these settings later using the General	management intenace.		
Root Domain:	Used to identify e-mails relayed by this Solution.	3	
	protector.notesbusters.com		
Postmaster:	postmaster@example.com		
Error Admin:	postmaster@example.com		
Temporary Error Admin:	postmaster@example.com		
Send System E-mails as:	no-reply@example.com		
Send Quarantine Report as:	no-reply@example.com		
Receiving E-mails			
Local Domains:	Provide the mail server names or IP addresses for	each internal mail exchange domain.	
	notesbuaters.com=192.168.123.100	Syntax: DOMAIN=SERVER:PORT;ALTERNATE SERVER:PORT Port can be omitted, one domain per line.	
Relay Hosts:	Specify which hosts are allowed to send e-mails no	t directed at the root domain or local domains.	
	127.0.0.1/255.255.255.255	Syntax: IP ADDRESS/SUBNET MASK	
Sending E-mails			
Delivery Mode:	Please specify how the Solution should handle e-m	all delivery.	
۲	Use DNS resolution for outbound e-mails		
	Use a list of Forwarding servers		
		Syntax: DOMAIN=SERVER:PORT;ALTERNATE SERVER:PORT	
		Ports can be omitted, one domain per line. Use an asterisk (*) as a domain wildcard.	

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Lotus Protector: Installation Alerts and RSS feeds ... the internet has arrived

Lo



Central place to set up alerts.

Also gives you the opportunity to add an RSS feed to your favorite reader

Welcome	\rangle	SLA	\rangle	EAR	\rangle	Config Method	>	License Number	>	Passwords
events & Al	erts									
lease specify	how your So	olution should n	otify you of e	vents.						
						ribe to the RSS feed				
ote: You can	enable SNM	IP alerts later u	sing the Mar	nagement Inter	face.					
RSS Feed										
The RSS fee	d enables y	ou to keep up w	th the latest	t system events	You can i	use your RSS client t	o filter	events and sort them	by cate	gory.
Subsc	ribe to Ever	nt Log RSS feed								
E-mail Aler	ts									
		be and specify a to "System Info								
		Send me e	mail alerts	s for:						
			🗌 All Ma	ul Security Eve	nts					
			Syster	m Errore						
			Syster Syster	m Warnings						
			Syster	m Infos						
		Send to	admin@n	otesbusters.c	om					
	.	: 017D 0	mailsry	1.notesbuster	s.com					
	Send	via SMTP Server	-0.1			o send SMTP alerts?	1			
			[willy should	10 127.0.0.1 110	De useu i	o senti simir alensi	1			
Back	Next 🕨									
	_									
						Varu	- 1			
						You		UUU		



Lotus Protector: Installation Time ... what time is it?



Time settings: Default is the time.nist.gov server, but you have the options to synch with an internal NTP server instead

Welcome	SLA	EAR	Config Method	License Number	Passwords	Network
Date and Time						
Set the date and time	to synchronize all the S	olution's services.				
After you select a tim	ie zone, your Solution w	ill automatically synchronize	the system clock with an NTP se	rver.		
If you need to specify	/ a custom timeserver, u	ise the advanced Date/Time	settings.			
General						
	Time Zone:	(GMT-05:00) New York, M	iami, Atlanta, Detroit, Toronto	•		
Advanced Settin	gs					
	Current Date/Time:	2010-08-22 18:16:00				
		Click the calendar icon to	select date & time.			
		Set date/time automatica				
		[Why is time synchronizati	on so important?]			
	NTP-Server:	time.nist.gov				
		H-				
Back Next	N					
Dack						







Click [Finish] to finalize the process with the setup assistant

	Config Method	License Number	Passwords	Net
inishing the Setup Assistant				
he Setup Assistant is ready to apply your settings.				
pplying your settings may take several minutes to complete.				
ATTENTION:				
f you are changing the host name of your Solution:				
You may be disconnected from the web interface while the SSL certificate i You may then be asked to accept a new SSL certificate or certain browsers	s may detect this as a fraud atte	empt and prevent you fro	m reconnecting.	
f this occurs, remove any certificate for this Solution that is registered with	your browser, and then restart	the prowser. The Setup	Assistant will automatica	any resume your s
f you are changing the "Admin" password: Jse the new password you set earlier.				
k Finish to begin or Back to review your changes to the configuration.				
ack Finish				
		_		
Protector for Mail Security				
Welcome SLA	EAR			
Finishing the Setup Assistant				
Finishing the Setup Assistant		_		
Finishing the Setup Assistant	some time	- 1		
	some time			
β ^μ Applying the configuration. This may take s	some time			
and the second	some time			



Lotus Protector: Installation Initial Configuration is DONE!







Your Logo

Lotus Protector: Installation First things first – update the



Go to [Updates & Licensing] to download the latest updates for your device – play it safe and don't relay any mail through it until it has updated!

Lotus. Protector for Mail Se	ecurity
Connected to: protector.notesbusters.	com
Home Mail Security SMTP System Backup & Restore Multiple Security Automatic Updates Support	Updates and Licensing Detecting Update Status Components Component Filter Database: Detecting Component Status Update in progress Please wait until the status update has been completed. Firmware: Detecting Firmware: Detecting AntiVirus Signatures: Detecting
	Licenses Mail Security License: Detecting Antivirus License: Detecting Your Logo



Lotus Protector: Installation Check if it works ...



Follow the Admin guide on how to test if your Protector is relaying mail correctly

- Follow the [Getting Started Guide] (on p. 28) it is a great way to learn how to configure your new Protector:
 - Configure a client to relay SMTP mail through the Protector
 - Configure the Protector to allow that IP to relay
 - Send mail to an internal account and one to an internet mail if they make it you are golden
 - Test a security Policy: have it scan for specific words in a subject, send mail with that subject and verify if it is being processed



Lotus Protector Documentation: <u>http://is.gd/</u> <u>eLRaa</u> Lotus Protector: Installation Other Configuration Options

- SMTP Service Settings (inbound, outbound) for retry options, mail delays, undeliverable mail options, etc.
- Transport Layer Security (TLS)
- Spam/Virus settings (ZLA, host reputation filters, etc.)
- Mail policy rules
- LDAP directories Server settings
- Mail storage and quarantine settings
- Intrusion Prevention settings





Lotus Protector: Backups System Back-ups vs. Configuration Snapshots

System Back-ups

A system back-up is a complete snapshot of the entire system, including the operation system. You can only have ONE system back-up at any time.

The existing system back-up that comes with the installation will restore the system back to it's original installation – Should you make a mistake in your first setup this will bring you back to a clean slate. Once you create a system back-up you will overwrite this original back-up.

Configuration Snapshots

2 The configuration snapshots are back-ups of the configuration of the Lotus Protector box (mail, SMTP, LDAP, policies, etc.).

> You can have as many snapshots as you like and you can download them to your PC do save them in a outside of the Lotus Protector box

> You should take snapshots every time you are about to make configuration changes and right after you have made changes to be able to restore to earlier settings.



When running on VMWare you also have the additional option to use VMWare snapshots



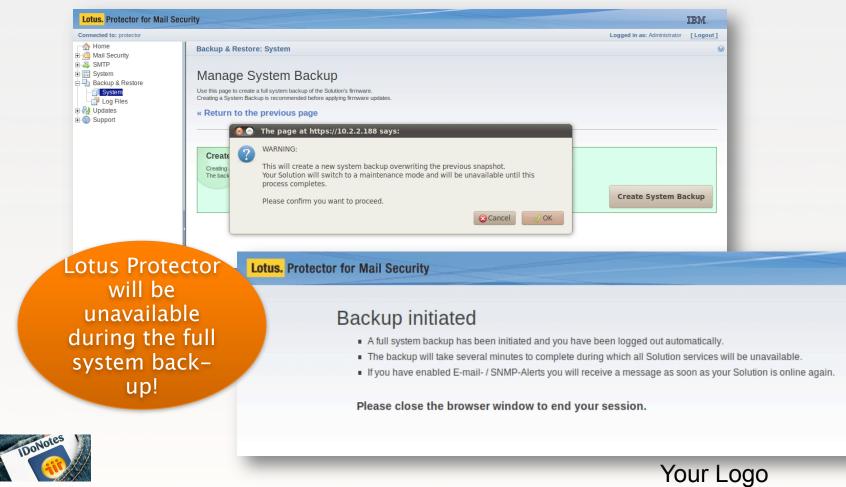
Lotus Protector: Back-ups

Continued . . .



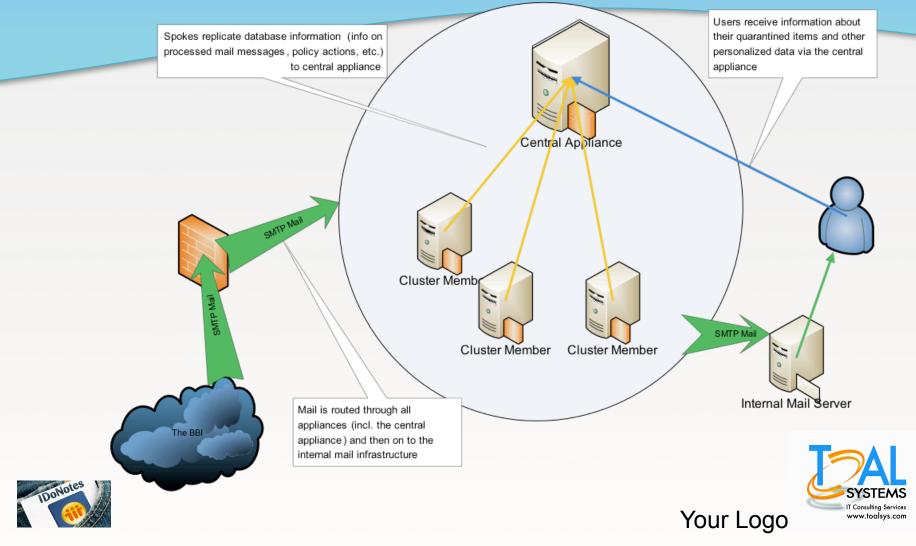
	Lotus. Protector for Mail S	ecurity				IBM		
	Connected to: protector				Logged in as: Administr	ator [Log		
	← 合 Home 由 通 Mail Security 由 荟 SMTP	Backup & Restore: System						
	🗈 📰 System	Backup & Restore:	Svstem					
	Backup & Restore	The configuration and firmware of your Solutio	-	ster recovery or rollback of configuration e	errors.			
	a 🦓 Updates ⊕ இ Support	Manage Configuration Back Configuration backups store all setting	ups s of your Solution in individual s	napshots.				
		Manage System Backup						
			firmware and configuration in or	e snapshot to allow recovery in case (of a disaster or firmware upgrade failure.			
Lotus. Protector for Mai	I Security			Logged in as: Administrator [L				
Home	Backup & Restore: System			Logged in as: Administrator	() ()			
☐ System ☐ Log Files ⊕ 2 Updates ⊕ 2 Support		Use this page to manage snapshot files of your Solution's configuration settings. You can create snapshot files that contain different versions of configuration settings or to test new policy settings without losing the Solution's original configuration settings. Note: Your Solution will automatically create snapshots of the current configuration every day at midnight. Return to the previous page						
	Configuration Backups	ete 🗊 Upload 🖬 Download	\$					
	Backup Name		Size (kB)	Created on				
	O O 2010_08_26_Automatic_Configration	on_Snapshot.autobackup	500.00	26 Aug 2010 00:00:05				
	factoryDefault.settings		510.00	26 Apr 2010 09:31:26				

Lotus Protector: Back-ups Continued . . .





Lotus Protector: Clustering Setup and Configuration Explained





- When you add a LPMS server to a cluster it looses all of its existing Data
- The first LPMS that you add to a cluster becomes the central appliance that all other servers will pull their configuration from
- Cluster mates must be able to communicate via ports 5432 (database access) and port 4990 (cluster communication) with each other
- Users interact only with the central device





- A cluster member communicates all data about the mail it processed to the central appliance, but does not actually copy or move that mail (quarantined, waiting, queued, etc.) to it.
- Cluster members receive all their configuration settings from the central appliance
- When creating a cluster you will need to decide a passphrase which is used to add and remove members later. Do not forget that passphrase, it cannot be retrieved later



Lotus Protector: Clustering

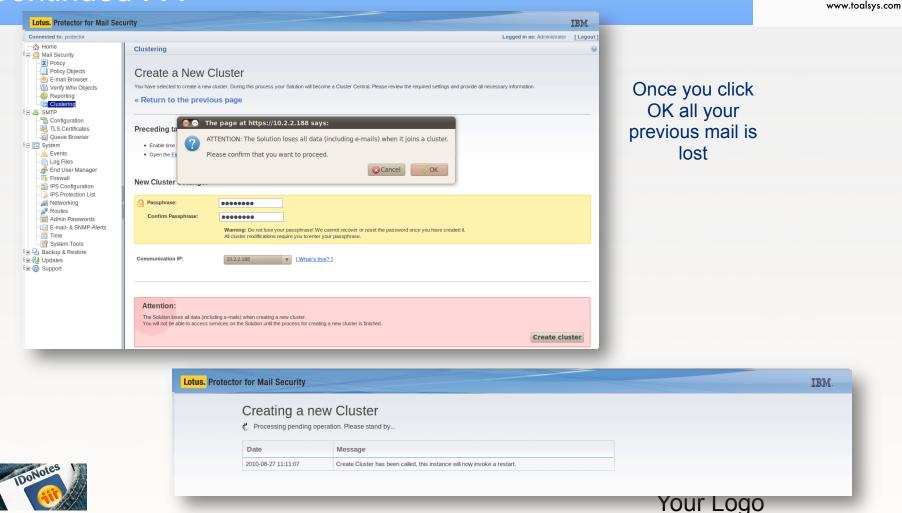


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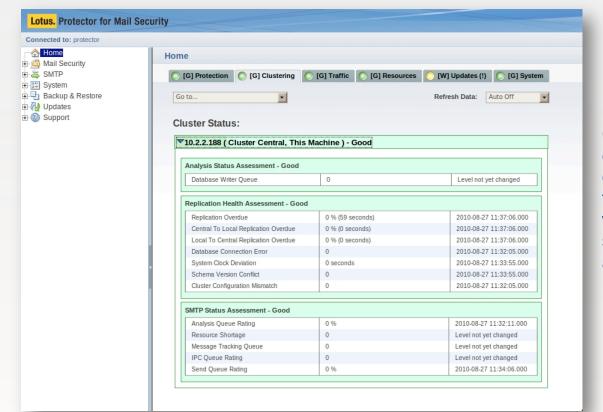
nected to: protector			Logged in as: Administra	ator [Logout]	
Home Mail Security Policy Policy Objects Policy Who Objects Policy Who Objects Policy Clustering Clustering Clustering Clustering Queue Browser Queue Browser Log Files Log Files Ports Firewal Po Configuration	Clustering Standalone Mode The Solution is currently not part of a cluster You can either create a new cluster (the So Create a New Cluster Use this page to configure settings for Join an Existing Cluster	•	Create a cluster an enter the passphra		
	Use this page to configure settings the	at enable the Solution to join an Lotus. Protector for Mail Se			IBM.
IPS Configuration IPS Protection List IPS Networking		Connected to: protector	Clustering	Logged in as: A	dministrator [Logout]
Routes Admin Passwords E-mail-& SNMP-Alerts Time System Tools Backup & Restore Vodates Support		Configuration Firewall Portection List	Create a New Cluster You have selected to create a new cluster. During this process your Solution will become a Cluster Central. Please review the required setting:	s and provide all necessary information.	
		- A Networking - A Routes - Admin Passwords - E-mail-& SNMP-Alerts - Time - Time - System Tools	Passphrase: Confirm Passphrase: Warning: Do not bits your passphrase! We cannot recover or reset the password once you have or All cluster modifications require you to enter your passphrase.	reated it.	
		Gackup & Restore W Updates Support	Communication IP: [10.2.2.188 v [What's this?]		
DoNotes			Attention: The Solution loses all data (including e-mails) when creating a new cluster. You will not be able to access services on the Solution until the process for creating a new cluster is finished.		

Lotus Protector: Clustering

Continued . . .



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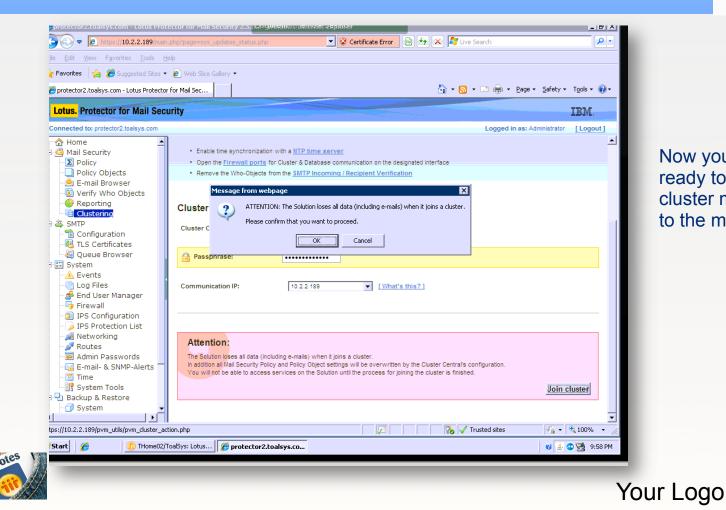


Once you have created a cluster, there is then a new tab with cluster specific stats available on the home screen

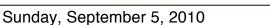




Your Logo



Now you are ready to add cluster members to the mix





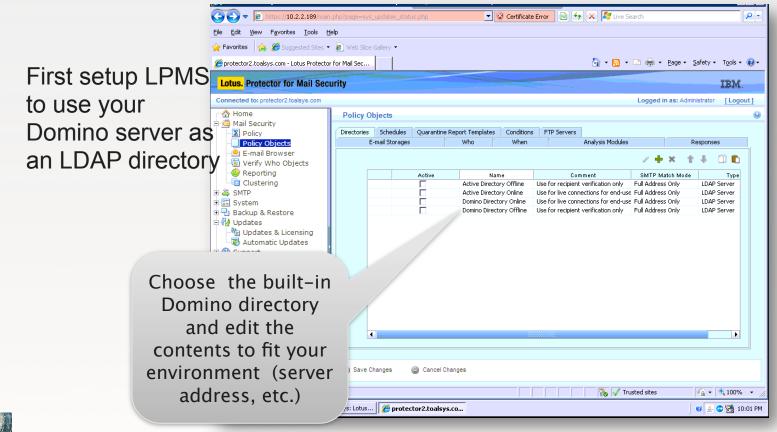
Lotus Protector: Domino Integration Some info . . .

- Users on Lotus can directly interact with their data on the LPMS appliance
- Users can browse their blocked/quarentined mail messages, manage their back/white lists and manage their daily quarantine report
- LSPS requires LDAP and a Notes client (and mail file template) ≥8.5.1



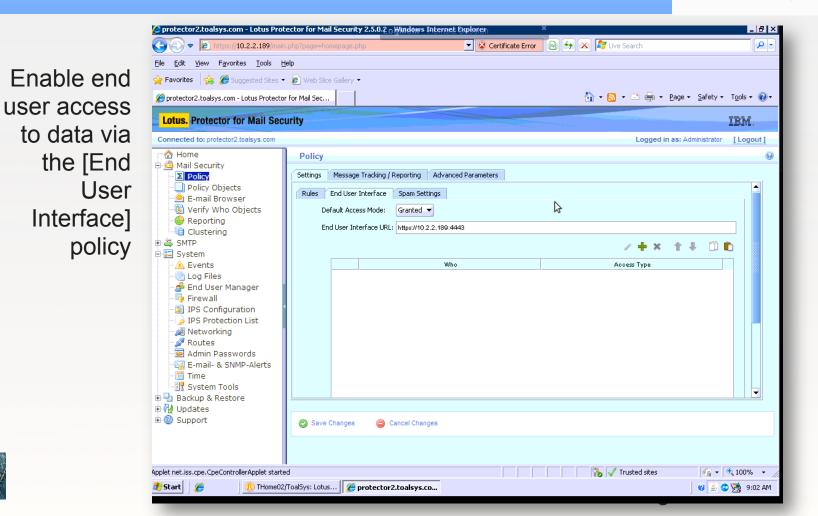
Your Logo







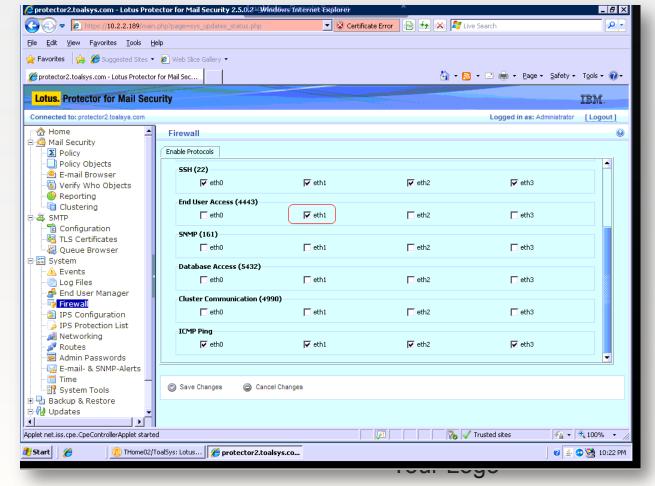
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Enable port 4443 access on your internal network port (or any other port you want to use)





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Lotus Protector: Domino integration Continued . . .



 Create (or edit and existing) Desktop policy that specifies the notes.ini variable [\$Protector_Location]

Format:

\$Protector_Location=protector.notesbusters.com:4443
Or
\$Protector_Location=10.2.2.188:4443



Drafts Password:	victor@toalsys.com	Subject Atlantic Tropical Storm FIONA Advisory Number 6	Date v 08/31/2010 10:30 PM	Size						
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Follow Up - Remove Flag	Started by Israel Heskiel				D Views	~	School		00/31/2010 01.39 FW	
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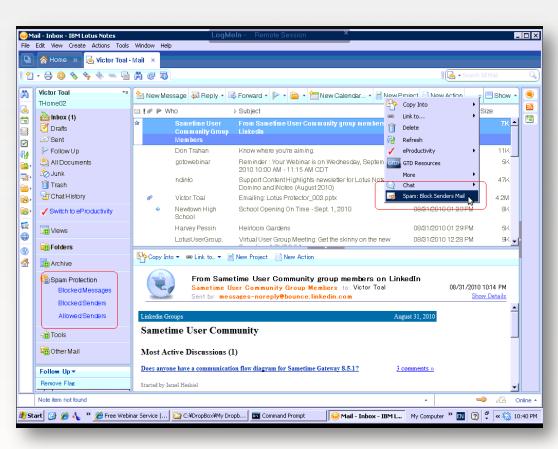
Domino integration

Continued . . .

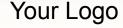
Mail - Blocked Senders - IBM Lotus Notes File Edit View Create Actions Tools Window



After adding the notes.ini variable the Protector specific features are available in the mail file









Lotus Protector:Resources

- Protector WIKI: <u>http://tiny.cc/sd7vs</u>
- Protector Homepage: <u>http://tiny.cc/5dst1</u>
- Protector Documentation: <u>http://tiny.cc/wtud5</u>
- Protector Support Forum: http://tiny.cc/b6r6l





Your Logo

THANK YOU!

Any Questions?

Your Logo

Victor Toal

How to contact me:

E-mail: victor@toalsys.com
Skype: Victor_toal
Twitter: vtoal

•My Website: <u>http://www.toalsys.com</u> •My Blog: <u>http://notesbusters.com</u>





The Consultant in your Pocket webcast series: find us at http://consultantinyourpocket.com